



STOCKDALES

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Carer/Support Worker

Job Description

To provide residential and respites care services for children and adults, meeting their physical, social, health and emotional needs and assisting the Home Manager to maintain and improve the care and support we provide to all those who live at Stockdales

Care/Support Workers work a shift system of duty, which includes evenings and weekends.

This post is subject to an Enhanced Disclosure by the Criminal Records Bureau.

Principal Responsibilities

1. To be directly involved in the personal care of residents and respite care users, providing emotional support and encouraging social interaction.
2. To work with residents encouraging choice, participation, motivation and risk taking, with each individual's needs at the centre of that work.
3. At the beginning of each shift to be familiar with any changes in the resident's condition or situation by reading daily care plans, diary sheets, communication books etc.
4. To report immediately any changes to the Manager or senior person on shift.
5. To ensure the safety of residents at all times and be familiar with both Adult and Child Protection policies and procedures.
6. To assist with the preparation and serving of refreshments and meals.
7. To help residents with mobility problems and other physical disabilities and to assist in the use of care aids and personal equipment.
8. To make and change beds, assist in the care of personal clothing and washing, to do some light cleaning, including wheelchairs, personal drawers and cupboards, ensuring the resident's environment is clean and tidy at all times
9. To encourage and support residents, assisting at mealtimes to detailed care plans; bathing; dressing/undressing; personal cleanliness and appearance, including the removal and hygienic disposal of soiled clothing, the management of incontinence wear and aids.
10. To take part in scheduled day and group activities with residents in accordance with the care programme, and to actively ensure that residents are involved in normal living.

11. To assist trained staff with specialist care procedures.
12. To be familiar with the location and operation of all lifting and hoisting equipment and to be prepared to attend courses on lifting and handling techniques.
13. To comply with all Health and Safety policies and procedures.
14. To attend staff meetings, individual meetings and training courses as appropriate.
15. To undertake any other reasonable duties as directed.
16. Maintain good working relationships with other professionals.
17. To adhere to the General Social Care Council Code of Practice for Social Care Workers.

This job description is not intended to be either prescriptive or exhaustive; it is issued as a framework to outline the main areas of responsibility and is open to change and review at any time.

Salary - £6.23 - £6.50 per hour depending on experience and qualifications. Additional £6 paid per night worked for night workers. There is an annual pay review in April.

Hours – 35 per week on a shift system including evenings and weekends

Holidays – 28 days annual inclusive of bank holidays

Health care benefits provided by company Healthsure scheme after 1 year qualifying service

Ongoing professional development, guidance and support from experienced managers

Personal Specification

Qualifications and Training

NVQ Level 2 in Child Care or equivalent and ability and willingness to complete NVQ3.

Experience

Knowledge and experience of working with disabled people with physical and learning disabilities who require personal care and physical support.

Skills and Abilities

Good verbal and written communication, administration and record-keeping skills.

Basic fitness and good general health